



JOB TITLE: Deputy Technical Director

CONTRACT TERM: Permanent

SALARY: £42,000 - £50,000, depending on experience

LOCATION: ABBA Voyage Arena; 1 Pudding Mill Lane, London, E15 2RU

REPORTING TO: Technical Director

HOURS: Full-time

IDEAL START DATE: June / July 2022

ABOUT US / THE HOOK:

Our brand-new London arena has opened, and we are adding to our world-class team to help ABBA Voyage keep performing successfully and safely every day. So, if you are an experienced technical manager from the sporting or entertainment sectors who's ready for a new adventure then this could be the perfect opportunity for you!

This role would suit someone experienced in leading and influencing multiple teams with a background in operations in permanent arenas, stadiums, venue buildings or large temporary festival or sporting sites.

ROLE OVERVIEW:

As the Deputy Technical Director, you will support the Technical Director in providing ABBA Voyage and the ABBA Arena operations teams with effective leadership, ensuring all technical functions deliver a safe, efficient and world leading operation. You will maintain exceptionally high standards and ensure show quality and visitor experience is maintained and improved on wherever possible.

You will play a key role in managing the day-to-day operations of both the ABBA Voyage arena operations and site/building maintenance, as well as the ABBA Voyage production helping ensure that statutory compliance is maintained across our site.

Technical functions include:

Venue and Facilities Management: networking and CCTV, soft landscaping, building maintenance, energy and utilities, plumbing, waste management, housekeeping.

Production: video, audio, lighting, lasers, automation, backline, lasers, effects.

Roles and Responsibilities:

- Maintain an on-site presence and leadership of the crew to ensure scheduled performances, rehearsals, maintenance and repair works occur properly, safely and in a timely manner.
- Lead the day to day technical operations and be the point of contact for all daily operational needs, liaising with other teams and departments on site.
- Support the Technical Director in ensuring that all relevant areas of statutory compliance are maintained.
- Regularly review and report on project and operational risks and progress.
- Liaise closely with the Head of Security, Health & Safety on all areas of Quality, Health, Safety and Environment, in with particular focus on auditorium operations.
- Oversee and participate in the preventative maintenance and inspection program, including briefing and scheduling of work to be conducted by third-party contractors.



- Oversee, with the support of the Technical Director, the pre-production process for any external hires of the arena; including preparing costings, production drawings, engaging contractors, scheduling and supervise load-ins, load-outs and events and ensuring smooth collaboration with resident technical operations.
- Provide logistical support for shipping and receiving needs (including international shipping, ATA carnets, AWBs etc where necessary) as well as ensuring appropriate plant and machinery is available on site as needed.
- Learn, and perform, show tracks on rotation to alleviate holiday and sickness cover.
- Lead on and support building a culture of continuous improvement across all technical functions, teams and contractors, encouraging information sharing and collaborative team work.
- Make a significant contribution to technical department objectives and participate fully in activities.
- Support and maintain up to date documentation of all site modifications and show equipment, including all capital improvement projects.
- Manage own learning and continuous professional development relevant to the role; undertake any study or qualifications as required.
- Attend meetings and deputise for the Technical Director as required.
- Any other duties as reasonably expected of a Deputy Technical Director.

Please note, this role will involve working evenings and weekends

ABOUT YOU:

- At least 5 years' experience working in large-scale live entertainment, sporting events or venues (eg: arenas, stadiums, large-scale temporary sporting events - Formula 1, ATP tennis etc) with strong comprehensive knowledge and experience in site operations and/or facilities management.
- Experience leading and influencing multiple teams with many different working patterns and environments, driving collaboration.
- Good understanding of health & safety legislation including CDM, PUWER, LOLER, COSHH, HSW Act, BS 7909 etc.
- Take a flexible approach to work schedules including varied hours, evenings and weekends if required to meet service needs.
- Able to proactively assess and analyse operations and equipment, and suggest changes to improve efficiency, repairs or upgrades.
- Able to prioritise, multi-task, and work quickly and accurately with attention to detail, maintaining a positive attitude in fast-paced environments
- Comfortable working in high pressure situations, dealing with multiple challenges at the same time
- Enjoy working independently as well as collaboratively
- Strong communication, teamwork, and organisational skills
- Take a calm and practical approach to troubleshooting and issue resolution
- Competent computer user including in particular the use of Word, Excel and AutoCAD or similar CAD packages.



DESIRABLE BUT NOT ESSENTIAL – possessing any of the following would be advantageous::

- Strong all-round production technical knowledge, including lighting, audio, video & stage automation etc.
- Hands-on carpentry experience, a bonus
- Rigging experience
- Welding certification
- First Aid at Work
- Formal fall protection and rope access training
- IPAF 3A, 3B and 1B certification
- Heavy machinery permits
- Full, clean UK Driving license

HOW TO APPLY:

Please read the full job description attached and if you're confident you meet the criteria, please apply with an up-to-date CV to careers@abbavoyage.com along with a few paragraphs (no more than 500 words) outlining why the role interests you and what you will bring to ABBA Voyage.

More about ABBA Voyage: <https://www.youtube.com/watch?v=OE8aSnhzTfQ&t=2s>

ABBA Voyage welcomes applications from all sections of society. We are committed to equal employment opportunities regardless of race, religion or belief, ethnic or national origin, disability, age, citizenship, marital, domestic, or civil partnership status, sexual orientation, gender identity or any other basis as protected by applicable law. If you have a disability or additional needs that require accommodation, please do not hesitate to let us know at the point of application.