



JOB TITLE: Automation Technician

CONTRACT TERM: Permanent

SALARY: Dependent on experience

LOCATION: ABBA Arena, 1 Pudding Mill Lane, LONDON, E15 2RU

REPORTING TO: Head of Automation

HOURS: Full-time

ABOUT US:

ABBA Voyage is a concert like no other, blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written. Since the custom-built arena opened in May 2022, the show has been astounding and delighting thousands of visitors from across the world. But as we continue to build on the success of the London show and with rapidly expanding growth plans, the journey is only getting started. We are looking for talented and passionate individuals to join our already world-class team. This is a rare opportunity to be part of something truly iconic and really make your mark. If you'd like to take your career to the next level, we'd love to hear from you!

See what audiences have been saying about the show [here!](#)

ROLE OVERVIEW:

The Automation Technician will support the automation department, and wider technical teams, in ensuring all automated show elements are prepared and maintained in a safe and consistent manner, ensuring systems remain compliant with relevant statutory regulations and industry best practice.

In addition, the Automation Technician will operate the automated show systems during performances, on rotation.

KEY ROLES AND RESPONSIBILITIES:

- To support the Automation Department in ensuring all automation equipment is cleaned, maintained and in good-and safe-working order.
- To operate automation consoles and systems during maintenance periods and rehearsals, as well as during shows on rotation.
- To support the wider production departments in any and all technical and production aspects of ABBA Voyage at the ABBA Arena; including but not limited to assisting with the running of the production, covering show tracks, maintenance, daily and weekly inspections and safety checks, pre-show set up and working with the venue operations team and facilities management when required.
- To update and keep maintenance and inspections records, as directed.
- To carry out all necessary administrative work associated with job requirements such as keeping accurate and timely records of all work and tasks from receiving jobs through to completion.
- To undertake safety, health, and technical training as required.



- To report any OH&S hazards or concerns immediately.
- To carry out all other duties as reasonably expected of a show technician, as requested by the Technical Director, Head of Automation and Deputy Head of Automation.

ABOUT YOU:

ESSENTIAL:

- A minimum of two years' experience in large scale technical entertainment or similar, and interest or experience in engineering, robotics, or control systems.
- A proven track record of taking responsibility for controlling and maintaining automated machinery that can cause harm to others if maintained and operated incorrectly.
- Working knowledge of current and relevant Health and Safety practices.
- Able to prioritize, multi-task, and work quickly and accurately with attention to detail, maintaining a positive attitude in fast-paced environments.
- Comfortable working under pressure, both independently and as part of a team.
- Strong communication and organisational skills.
- Take a calm and practical approach to technical troubleshooting.
- Ability to work at height, operate MEWPs and to climb using fall arrest systems.
- Confident working with hand and power tools.
- Strong all-round technical background, including lighting, audio and video.
- Proficient with IT software including Microsoft office, especially Excel and Word.

DESIRABLE – any of the following would be advantageous:

- Strong working knowledge of show automation systems including, but not limited to, console operation and programming, axis testing, drive repair etc.
- Experience in stage management roles.
- Rigging experience, including familiarity with fall protection systems.
- Welding certification.
- Familiarity with AutoCAD.
- Formal fall protection and rope access training.
- First Aid at Work.
- IPAF 3A, 3B and 1B certification.

WHAT'S IN IT FOR YOU:

- The opportunity to be part of a revolutionary concert
- Competitive salary and bonus scheme
- 6% matching pension contributions
- 10 complimentary tickets to the show every year and discounted tickets and Oceanbird Lounge access
- Health Care Cash Plan, EAP and retail discounts

HOW TO APPLY:

Please send an up-to-date CV and a short cover letter to jobs@abbavoyage.com.



OUR VALUES

Brave & Respectful

We take great pride in ourselves and what we do. We deliver our very best for each other, our guests, our partners and our community. We create value, but not at any cost, so we're never cheap and never greedy. We think it's better to try and sometimes fail, than not try at all. We make decisions based on what we believe is the right thing to do, to ensure we make a positive impact and truly represent ABBA.

Better Together

We believe in welcoming people just as they are – unique human beings – and accepting them with open minds. We know it takes every one of us to create the ABBA Voyage experience, which is why no one's more important than the other. We expect everyone to make each other feel seen and appreciated, and work as a collective. It's the shared connections and sense of togetherness we build that makes ABBA Voyage such a meaningful communal experience.

Like No Other

We are passionate about always moving forwards and going beyond expectations – our own, our company's, our audience's, our communities' – to be part of something you can't quite put into words. We see any challenge as an opportunity to learn, to try new things, and to inspire and make a difference. There's a magic about ABBA Voyage that is achieved by using our imagination to make all our interactions extraordinary.

DIVERSITY AND INCLUSION STATEMENT

Here at ABBA Voyage, we strive to be a business where difference is valued and everyone is able to thrive in a culture of equality, inclusion and belonging. We are committed to providing a truly inclusive environment that reflects today's society, where everyone is able to bring their true selves to work, and where diverse voices and backgrounds are valued, heard, and well-represented.

ABBA Voyage welcomes applications from all sections of society. We are committed to equal employment opportunities regardless of race, religion, or belief, ethnic or national origin, disability, age, citizenship, marital, domestic, or civil partnership status, sexual orientation, gender identity or any other basis as protected by applicable law. If you have a disability or additional needs that require accommodation, please do not hesitate to let us know at the point of application.

BE YOUR BEST STATEMENT

We want everyone to make the most of the opportunity to shine and showcase their talents, so we are happy to make adjustments in the recruitment process so you can be your best! Please don't hesitate in discussing any specific requirements with us, or if you would feel more comfortable, you can email us confidentially at peopleteam@abbavoyage.com to let us know how we can support you.