



**JOB TITLE:** Risk, Safety and Compliance Director

**SALARY:** Depending on experience

**LOCATION:** ABBA Voyage Arena/Head office (central London)

**REPORTING TO:** Chief Operating Officer

**HOURS:** Full-time

### **ABOUT US:**

ABBA Voyage is a concert like no other, blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written. Since the custom-built arena opened in May 2022, the show has delighted more than 2 million visitors from across the world and as we continue to build on the success of the London show, in many ways the journey is only just getting started!

This unique opportunity to join an already world-class team and an ambitious business where you can be part of something truly iconic. You will be instrumental in further developing a first class safety culture and have the opportunity to really make your mark!

**See what audiences have been saying about the show:**

<https://www.instagram.com/p/CghOCTIDdy3/>

### **ROLE OVERVIEW:**

This is an exciting new opportunity for an experienced Risk, Safety and Compliance Director to join the senior leadership team.

As the Risk, Safety and Compliance Director, you will be responsible for all aspects of operational risk, including health and safety, brand reputation, and business compliance, both here in London and as the company expands internationally. You will assume overall accountability for maintaining our risk register and identify and develop risk mitigation strategies, setting and managing relevant performance targets. You will cultivate a strong safety culture and ensure compliance is – at a minimum – within current legislation, reporting regularly to relevant Boards and Management, and supporting the business to progress risk and compliance management to ensure we are operating at a best practice level in all areas.

The role will provide support, guidance and oversight on critical risk and compliance topics, which will anchor how ABBA Voyage employees (including its contractors) support each other, their visitors, and the business with policies, processes, and systems.

### **KEY ROLES AND RESPONSIBILITIES:**

- Develop company strategy for managing risk and compliance and an audit programme that includes third party contractors and partners on a local and international scale.
- Build, engage and establish a health and safety culture right across the organisation.
- Develop and manage a health and safety management system and programme that is up to date with current and future legislation and best practices.
- Review and advise on all current codes of practice and documentation appertaining to the company's business activities.
- Collaborate and partner with our senior arena (in particular our Technical Director, Deputy General Manager and Head of Visitor Operations) and central office teams, providing them with strategic direction and expert support.



- Fulfil the function of the competent person under the Management of Health and Safety at Work Regulations 1999.
- Develop and maintain enforcement relationships and appoint and manage consultants and 'critical friends' where appropriate.
- Plan and prepare the business for new or updated legislation, e.g. the Draft Terrorism (Protection of Premises) Bill.
- Undertake any necessary investigations into safety concerns raised (internally and externally) and claims.
- Prepare and maintain appropriate Risk and Compliance budgets.
- Ensure relevant up to date training is in place and being effectively implemented and reported on.
- Provide advice, support documentation, manuals etc, to the board, and senior teams and arena management, to enable them to meet current legislation requirements and to ensure that company procedures are being maintained.
- Join and report to the Health and Safety Audit Committee, chaired by a non-executive director, on key metrics and critical risk and compliance related issues, including any relevant developing health and safety risk management issues and any areas of significant non-compliance with current laws.

#### **ABOUT YOU:**

- A senior risk, safety and compliance specialist with experience in large scale music and/or entertainment venues of similar complexity.
- Working knowledge of industry guides, including The Purple Guide and the Technical Standards for Places of Entertainment (Yellow Guide).
- Strong understanding of risk management - setting targets and monitoring performance with analytics.
- A knowledge and understanding of relevant process and policies, including those relating to insurance, security and counter terrorism.
- Experience in incident and emergency management as well as post-incident investigation.
- A high-energy, confident team player who can easily collaborate cross-functionally with the executive management team to ensure a cohesive approach to risk and compliance.
- Excellent negotiation skills: capable of persuading and convincing others if necessary, to achieve desired outputs where required.
- Self-motivated to stay on top of latest developments, horizon scanning and industry best-practice.
- Chartered IOSH or equivalent.

#### **NICE TO HAVE BUT NOT ESSENTIAL**

- Experience in international territories including Europe, the US and Australia.
- Fire Safety Level 4 qualification or above
- Chartered member or Member of CIEH
- Knowledge of Food hygiene and safety and licensing legislation

#### **WHAT'S IN IT FOR YOU:**

- The opportunity to be part of a revolutionary concert
- Competitive salary and bonus scheme
- 8% matching pension contributions
- Electric car and cycle to work scheme
- Private medical
- Life assurance



- Paid volunteer day
- 10 complimentary tickets to the show every year
- EAP and retail discounts

## **DIVERSITY AND INCLUSION STATEMENT**

Here at ABBA Voyage, we strive to be a business where difference is valued and everyone is able to thrive in a culture of equality, inclusion and belonging. We are committed to providing a truly inclusive environment that reflects today's society, where everyone is able to bring their true selves to work, and where diverse voices and backgrounds are valued, heard, and well-represented.

ABBA Voyage welcomes applications from all sections of society. We are committed to equal employment opportunities regardless of race, religion, or belief, ethnic or national origin, disability, age, citizenship, marital, domestic, or civil partnership status, sexual orientation, gender identity or any other basis as protected by applicable law. If you have a disability or additional needs that require accommodation, please do not hesitate to let us know at the point of application.

## **BE YOUR BEST STATEMENT**

We want everyone to make the most of the opportunity to shine and showcase their talents, so we are happy to make adjustments in the recruitment process so you can be your best! Please don't hesitate in discussing any specific requirements with us, or if you would feel more comfortable, you can email us confidentially at [peopleteam@abbavoyage.com](mailto:peopleteam@abbavoyage.com) to let us know how we can support you.

## **OUR VALUES**

### **Brave and Respectful**

We take great pride in ourselves and what we do. We deliver our very best for each other, our guests, our partners and our community. We create value, but not at any cost, so we're never cheap and never greedy. We think it's better to try and sometimes fail, than not try at all. We make decisions based on what we believe is the right thing to do, to ensure we make a positive impact and truly represent ABBA.

### **Better Together**

We believe in welcoming people just as they are – unique human beings – and accepting them with open minds. We know it takes every one of us to create the ABBA Voyage experience, which is why no one's more important than the other. We expect everyone to make each other feel seen and appreciated, and work as a collective. It's the shared connections and sense of togetherness we build that makes ABBA Voyage such a meaningful communal experience.

### **Like No Other**

We are passionate about always moving forwards and going beyond expectations – our own, our company's, our audience's, our communities' – to be part of something you can't quite put into words. We see any challenge as an opportunity to learn, to try new things, and to inspire and make a difference. There's a magic about ABBA Voyage that is achieved by using our imagination to make all our interactions extraordinary.