



JOB TITLE: Site Maintenance Manager

CONTRACT TERM: Full time

SALARY: Competitive, depending on experience

LOCATION: ABBA Voyage Arena

REPORTING TO: Facilities Manager

RESPONSIBLE FOR: Site Maintenance Technician

HOURS: Full-time

CLOSING DATE: 16th March 2025

ABOUT US:

ABBA Voyage is a concert like no other, blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written. Since the custom-built arena opened in May 2022, the show has been astounding and delighting millions of visitors from across the world. But as we continue to build on the success of the London show and with rapidly expanding growth plans, the journey is only getting started. We are looking for talented and passionate individuals to join our already world-class team. This is a rare opportunity to be part of something truly iconic and really make your mark. If you'd like to take your career to the next level, we'd love to hear from you!

See what audiences have been saying about the show [here!](#)

ROLE OVERVIEW:

This is an exciting new opportunity for a suitable experience Site Maintenance Manager who has knowledge working within a similar entertainment sector venue – such as concert venues and arenas, theatres and festival sites - you will provide leadership and expertise in the day-to-day maintenance operations of the ABBA Voyage site and its mechanical equipment and building fabric including HVAC, water and waste systems.

You will collaborate closely with the other site service managers team to deliver a safe, well-presented site at all times, especially during public opening hours ensuring equipment remains in good, safe working order compliant with relevant statutory regulations and industry best practice.

KEY ROLES AND RESPONSIBILITIES:

- Your experience and mechanical expertise will contribute towards the direction of a comprehensive site maintenance program of ABBA Voyage's site infrastructure, supporting the development and implementation of best-practice maintenance protocols.
- Manage compliance of statutory and non-statutory mechanical and building requirements with particular focus on water hygiene standards through regular testing and documentation ensuring results are accurately recorded through the business's CAFM system.
- Work alongside the facilities manager to develop and execute long term maintenance planned preventive maintenance schedules across daily, weekly, monthly, and annual timeframes and implement comprehensive documentation protocols and quality assurance systems, ensuring maintenance activities meet audit requirements and identify opportunities for infrastructure enhancement and long-term facility optimization initiatives.
- Ensure sub-contractors maintain agreed service level agreements and quality standards using your expertise to ensure optimal service delivery and escalating concerns where necessary.
- Working with the Facilities Manager produce departmental rotas ensuring as a minimum a site services manager and a technician are on show duty.



- Ensure show critical electrical and mechanical plant including life safety systems are checked and monitored throughout the show day and the venue is safe and presentable for the public and staff alike.

Please note, this role will involve public holidays, working evenings and weekends. On occasion, this role may be required to work at other locations including, but not limited to our central London offices and other production sites.

ABOUT YOU:

- Experienced plumber, AC or mechanical plant engineer a recognised qualification/s i.e. NVQ level 3 or equivalent and /or City and Guilds qualification
- Previous experience in a similar business or entertainment venue, theatre, arena or festival environment.
- Strong problem-solving ability, which may be under pressure.
- A working practical knowledge of HVAC, mechanical and water and waste systems.
- A calm and practical approach to technical troubleshooting.
- Experience in the preparation or understanding of risk assessments.
- General building maintenance experience, carpentry and decorating skills.
- Sufficient with IT software including Microsoft office, especially Excel and Word and a working knowledge of CAFM systems.

WHAT'S IN IT FOR YOU:

- The opportunity to be part of a revolutionary concert
- Competitive salary and bonus scheme
- 6% matching pension contributions
- 10 complimentary tickets to the show every year
- Health Care Cash Plan, EAP and retail discounts

HOW TO APPLY:

Please send an up-to-date CV and a short cover letter to jobs@abbavoyage.com

DIVERSITY AND INCLUSION STATEMENT

Here at ABBA Voyage, we strive to be a business where difference is valued and everyone is able to thrive in a culture of equality, inclusion and belonging. We are committed to providing a truly inclusive environment that reflects today's society, where everyone is able to bring their true selves to work, and where diverse voices and backgrounds are valued, heard, and well-represented.

ABBA Voyage welcomes applications from all sections of society. We are committed to equal employment opportunities regardless of race, religion, or belief, ethnic or national origin, disability, age, citizenship, marital, domestic, or civil partnership status, sexual orientation, gender identity or any other basis as protected by applicable law. If you have a disability or additional needs that require accommodation, please do not hesitate to let us know at the point of application.

BE YOUR BEST STATEMENT

We want everyone to make the most of the opportunity to shine and showcase their talents, so we are happy to make adjustments in the recruitment process so you can be your best! Please don't hesitate in discussing any specific requirements with us, or if you would feel more comfortable, you can email us confidentially at peopleteam@abbavoyage.com to let us know how we can support you.