

JOB TITLE: Head of Audio – FOH or Monitors Bias

CONTRACT TERM: Permanent/Fixed Term Contract

LOCATION: ABBA Arena, 1 Pudding Mill Lane, London E15 2RU, United Kingdom

REPORTING TO: Technical Director

DIRECT REPORTS: Audio team (employed & freelance)

HOURS: Full-time

ABOUT US:

ABBA Voyage is a concert like no other, blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written. Since the custom-built arena opened in May 2022, the show has been astounding and delighting thousands of visitors from across the world. But as we continue to build on the success of the London show and with rapidly expanding growth plans, the journey is only getting started. We are looking for talented and passionate individuals to join our already world-class team. This is a rare opportunity to be part of something truly iconic and really make your mark. If you'd like to take your career to the next level, we'd love to hear from you!

See what audiences have been saying about the show <u>here!</u>

ROLE OVERVIEW:

As the Head of Audio for ABBA Voyage you will lead the audio department in one of the most technically advanced and high-profile live productions in the world, contributing to keeping our concert always sounding as outstanding as possible. You will combine hands-on expertise in live audio and department-wide leadership responsibilities, ensuring flawless execution of audio. Working alongside the other departments, you will manage a team of skilled technicians, maintain the highest creative and technical standards and ensure great communication in a fast-paced, high-pressure environment.

Each member of our audio team has a bias – Systems, FOH or Monitors, complementing each other's skillsets and operating each position in rotation to ensure resilience.

KEY ROLES AND RESPONSIBILITIES:

- Lead and manage the on-site audio team, ensuring smooth and consistent delivery of all audio elements.
- Be the key accountable person on site for audio systems resilience.
- Work in collaboration with all other internal show departments.
- Actively engage with maintaining outstanding production audio show quality for our audiences, in collaboration with our audio design team, creative producers, Technical Director and Resident Artistic Director.
- Schedule, coordinate and line manage audio staff in collaboration with other Heads of Department; attend scheduling and production meetings.
- Oversee the work of the FOH engineer, monitor tech, performers, stage management, and other production crew to meet all audio requirements.
- Maintain clear, organised documentation of console, system and network settings and any changes to programming or operating procedures.
- Ensure spare equipment stock is maintained and replenished.
- Foster a collaborative team culture with a focus on knowledge-sharing and professional development.
- In rotation, cover any of the audio show plots as needed.
- Troubleshoot and resolve audio issues efficiently during rehearsals and live shows.
- Support the continuous improvement of audio workflows and standards, including developing stronger contingencies to constantly improve show operating resilience.
- Work in collaboration with all internal departments.
- Any other duties as reasonably expected of a Head of Audio for a world-class entertainment production.



Please note, this role will involve working public holidays, evenings and weekends. On occasion, this role may be required to work at other locations including but not limited to our central London offices and other production sites.

ABOUT YOU:

- Minimum 5 years' experience in concert touring, live events or theatre, with at least 1 year in a team leadership or Head of Department role.
- Solid working knowledge and experience working in live monitoring, FOH or systems tech roles
- Experience with large-scale, multidisciplinary live productions.
- Excellent technical troubleshooting skills and the ability to lead under pressure.
- Strong communication, team management, and organisational skills.
- Calm, detail-oriented, and adaptable in fast-moving performance environments

Knowledge of any/all of the following protocols applicable to the show would be of great benefit: DiGiCo Quantum 5 + 7, DirectOut -Prodigy, QSC, Optocore, Audinate – Dante, AES67 AoIP, Luminex – AVB, Reidel Communications – Bolero and Artist, Shure PSM1000, Shure Axient Digital and wireless workbench, L-Acoustics L-ISA Controller, L-Acoustics Network Manager, Figure 53 – Qlab, Merging Technologies – Ovation

WHAT'S IN IT FOR YOU:

- The opportunity to be part of a revolutionary concert
- Competitive salary and bonus scheme
- 6% matching pension contributions
- 10 complimentary tickets to the show every year
- Health Care Cash Plan, EAP and retail discounts

HOW TO APPLY:

Please send an up-to-date CV and a short cover letter to jobs@abbavoyage.com

DIVERSITY AND INCLUSION STATEMENT

Here at ABBA Voyage, we strive to be a business where difference is valued and everyone is able to thrive in a culture of equality, inclusion and belonging. We are committed to providing a truly inclusive environment that reflects today's society, where everyone is able to bring their true selves to work, and where diverse voices and backgrounds are valued, heard, and well-represented.

ABBA Voyage welcomes applications from all sections of society. We are committed to equal employment opportunities regardless of race, religion, or belief, ethnic or national origin, disability, age, citizenship, marital, domestic, or civil partnership status, sexual orientation, gender identity or any other basis as protected by applicable law. If you have a disability or additional needs that require accommodation, please do not hesitate to let us know at the point of application.

BE YOUR BEST STATEMENT

We want everyone to make the most of the opportunity to shine and showcase their talents, so we are happy to make adjustments in the recruitment process so you can be your best! Please don't hesitate in discussing any specific requirements with us, or if you would feel more comfortable, you can email us confidentially at peopleteam@abbavoyage.com to let us know how we can support you.