



## **JOB DESCRIPTION**

**ROLE TITLE:** Show Maintenance Technician

**CONTRACT TERM:** Permanent

**LOCATION:** ABBA Arena; 1 Pudding Mill Lane, London, E15 2RU

**REPORTING TO:** Site Services Manager

**DIRECT REPORTS:** None

**RESPONSIBLE FOR:** Subcontractors

**HOURS:** Full-time

### **ABOUT US:**

ABBA Voyage is a concert like no other, blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written. Since the custom-built arena opened in May 2022, the show has been astounding and delighting thousands of visitors from across the world. But as we continue to build on the success of the London show and with rapidly expanding growth plans, the journey is only getting started. We are looking for talented and passionate individuals to join our already world-class team. This is a rare opportunity to be part of something truly iconic and really make your mark. If you'd like to take your career to the next level, we'd love to hear from you!

**See what audiences have been saying about the show:** <https://www.instagram.com/p/CghOCTIDdy3/>

### **ROLE OVERVIEW:**

As the Show Maintenance Technician to join our Site Team at ABBA Voyage, contributing to the smooth running of our temporary demountable venue and ensuring outstanding audience experience at all performances.

You will be responsible for the upkeep, maintenance, and repair of equipment, machinery, and facilities, conducting pre-show checks, and ensuring the seamless operation of one of the world's most advanced entertainment venues. This role provides a professional, enabling, and efficient service for all visitors and staff at the ABBA Arena.

## **ROLES AND RESPONSIBILITIES**

### **DAILY MAINTENANCE & OPERATIONS**

- Conduct comprehensive pre-show opening checks across the ABBA Arena, including mechanical, electrical, plumbing etc.
- Monitor and maintain HVAC systems to ensure optimal environmental conditions for equipment and audience comfort
- Execute preventive maintenance schedules for all technical equipment
- Respond to emergency maintenance issues during show operations
- Maintain accurate maintenance logs and equipment status reports

### **TECHNICAL MAINTENANCE**

- Oversee the setting up, operating, and maintaining of the physical aspects of the live events venue
- Responsible for the upkeep, maintenance, and repair of equipment, machinery, and facilities
- Diagnose and repair issues, ensuring a safe and functional environment

### **SAFETY & COMPLIANCE**

- Conduct daily safety inspections of all venue areas and maintenance equipment



- Ensure compliance with health and safety regulations and venue policies
- Participate in emergency evacuation procedures and safety drills
- Maintain and test emergency systems including fire safety and evacuation lighting
- Report any safety concerns or equipment failures immediately

## **DOCUMENTATION & REPORTING**

- Complete detailed pre-show checklists and technical reports
- Maintain equipment service records and warranty documentation
- Coordinate with external contractors and service providers
- Assist with equipment inventory management and procurement requests

*Please note that these points are only an outline of your main role and responsibilities, and that there will be additional day to day duties expected of you to ensure the smooth and effective running of your department and the show.*

*Please note, this role will involve public holidays, working evenings and weekends. On occasion, this role may be required to work at other locations including, but not limited to our central London offices and other production sites.*

## **ABOUT YOU:**

### **Essential:**

- Previous experience in a similar events or entertainment venue, theatre, arena or festival environment.
- Strong problem-solving ability, which may be under pressure.
- Electrician qualified to C&G 2367 or 2357 (Electrical Installation) and NVQ level 3 in Electrical Installations or equivalent
- Strong knowledge of building fabric and plant
- Basic mechanical repair skills
- Knowledge of entertainment industry safety standards and regulations
- Excellent attention to detail and methodical approach to work
- Ability to work effectively under pressure in a fast-paced environment
- Strong problem-solving skills and technical troubleshooting abilities
- Excellent communication skills and ability to work as part of a team
- Physical fitness for manual handling and working at height

### **DESIRABLE BUT NOT ESSENTIAL – possessing any of the following would be advantageous:**

- Experience with immersive entertainment or themed attractions
- Previous experience in high-profile entertainment venues
- Current PAT testing certification
- Working at Height certification
- IPAF 3A, 3B or ideally 1B
- First Aid certifications