

JOB TITLE: Deputy Head of Automation
CONTRACT TERM: Permanent Contract

**SALARY:** 

**LOCATION:** ABBA Arena

**REPORTING TO: Head of Automation and Technical Director** 

HOURS: Full-time CLOSING DATE:

#### **ABOUT US:**

ABBA Voyage is a concert like no other, blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written. Since the custom-built arena opened in May 2022, the show has been astounding and delighting thousands of visitors from across the world. But as we continue to build on the success of the London show and with rapidly expanding growth plans, the journey is only getting started. We are looking for talented and passionate individuals to join our already world-class team. This is a rare opportunity to be part of something truly iconic and really make your mark. If you'd like to take your career to the next level, we'd love to hear from you!

See what audiences have been saying about the show <u>here!</u>

#### **ROLE OVERVIEW:**

Operating in a technically complex and fast-paced environment, this role requires excellent communication, technical confidence, and the ability to work and communicate calmly under pressure.

Reporting to the Head of Automation and the Technical Director. The Deputy Head of Automation will support the Head of Automation and assist in guiding the automation team, running show tracks, daily and weekly inspections and safety checks, maintenance, pre-show set up and working with the technical, stage management and venue operations, teams when required.

## **KEY ROLES AND RESPONSIBILITIES:**

- Operate automation consoles and systems during shows, maintenance periods, as well as during rehearsals, on rotation.
- Support in communicating with automation systems suppliers as required for troubleshooting, inspection and maintenance purposes.
- Assist with departmental administration including the scheduling of show staff, coordinating onboarding, training and rehearsals
- Maintain consistency and quality across all shows and maintenance
- Help ensure automated systems remain compliant with relevant statutory regulations and industry best practice
- Troubleshoot and resolve issues efficiently during rehearsals and live shows.
- Support the continuous improvement of workflows and standards.
- Ensuring all automation equipment is cleaned, maintained and in good and safe-working order for all performances.
- To ensure maintenance and inspections records are accurate and kept up to date, as appropriate.
- To carry out all other duties as reasonably expected of a Deputy Head of Department, as requested by the Technical Director and Head of Automation.

# **ABOUT YOU:**



- Minimum three years' experience in large scale technical entertainment or similar
- Competent working knowledge of show automation systems including, but not limited to, console operation and programming, axis testing, drive repair etc.
- Ability to prioritize, multi-task, and work quickly and accurately with attention to detail, maintaining a positive attitude and to communicate clearly under pressure and in a fast-paced environment.
- Ability to take responsibility for controlling and maintaining automated machinery that can cause harm to others if maintained and operated incorrectly.
- Understanding of current and relevant Health and Safety practices.
- Good communication and organisational skills.
- A calm and practical approach to technical troubleshooting.
- Ability to operate required hand and power tools as required by the position.

#### Desirable:

- Rigging experience an asset, including familiarity with fall protection systems
- First Aid at Work an asset.
- IPAF 1B certification an asset
- Understanding of show control networks
- General understanding of other technical departments and how they intertwine
- Experience in leading and managing teams in a mid to large scale show environment

### WHAT'S IN IT FOR YOU:

- The opportunity to be part of a revolutionary concert
- Competitive salary and bonus scheme
- 6% matching pension contributions
- 10 complimentary tickets to the show every year
- Health Care Cash Plan, EAP and retail discounts

# **HOW TO APPLY:**

Please send an up-to-date CV and a short cover letter to jobs@abbavoyage.com

# **DIVERSITY AND INCLUSION STATEMENT**

Here at ABBA Voyage, we strive to be a business where difference is valued and everyone is able to thrive in a culture of equality, inclusion and belonging. We are committed to providing a truly inclusive environment that reflects today's society, where everyone is able to bring their true selves to work, and where diverse voices and backgrounds are valued, heard, and well-represented.

ABBA Voyage welcomes applications from all sections of society. We are committed to equal employment opportunities regardless of race, religion, or belief, ethnic or national origin, disability, age, citizenship, marital, domestic, or civil partnership status, sexual orientation, gender identity or any other basis as protected by applicable law. If you have a disability or additional needs that require accommodation, please do not hesitate to let us know at the point of application.

## **BE YOUR BEST STATEMENT**

We want everyone to make the most of the opportunity to shine and showcase their talents, so we are happy to make adjustments in the recruitment process so you can be your best! Please don't hesitate in discussing any specific requirements with us, or if you would feel more comfortable, you can email us confidentially at peopleteam@abbavoyage.com to let us know how we can support you.