



JOB DESCRIPTION

ROLE TITLE: Deputy Technical Director

CONTRACT TERM: Permanent

LOCATION: ABBA Arena; 1 Pudding Mill Lane, London, E15 2RU

REPORTING TO: Technical Director

HOURS: Full-time

ROLE OVERVIEW:

As the *Deputy Technical Director*, you will support the Technical Director in leading all technical operations for a large-scale, world leading arena production. This position plays a key role in maintaining exceptionally high standards and ensuring show production quality and visitor experience are improved upon wherever possible. You will help ensure seamless day-to-day operations, supporting the coordination of multiple technical departments including automation, lighting, audio, video, backline, special effects and maintaining fall arrest/fall protection systems

We are looking for someone who is collaborative, calm under pressure, and enjoys problem solving in a complex show environment. You'll thrive here if you enjoy working as part of a technical team that's as detailed and adaptable as a touring production.

Roles and Responsibilities:

- Support the Technical Director in the overall planning, coordination and supervision of technical operations and ensuring that all relevant areas of statutory compliance are maintained.
- Be a point of contact for daily operational needs, liaising with other teams and departments on site.
- Participate in building and nurturing relationships with suppliers, contractors and key partners and ensure scheduled maintenance and repair works occur properly, safely and in a timely manner.
- Serve as Technical Director in their absence, maintaining leadership and continuity across all technical areas.
- Regularly review and report on project and operational risks and progress, keeping the Technical Director informed of all successes and challenges.
- Oversee and participate in the preventative maintenance and inspection program, including briefing and scheduling work to be conducted by third-party contractors.
- Provide logistical support for shipping and receiving needs (including international shipping, ATA carnets, AWBs etc where necessary) as well as ensuring appropriate machinery is available on site as needed.
- Support in building a culture of continuous improvement across all technical functions, teams and contractors, encouraging information sharing and collaborative team work.
- Make a significant contribution to technical department objectives and participate fully in activities.
- Support and maintain up to date documentation of all modifications and show equipment, including all capital improvement projects.



- Manage own learning and continuous professional development relevant to the role; undertake any study or qualifications as required.
- Attend meetings and deputise for the Technical Director as required.
- Any other duties as reasonably expected of a Deputy Technical Director.

Please note, this role will involve working public holidays, evenings and weekends.

On occasion, this role may be required to work at other locations including but not limited to our central London offices and other production sites.

ABOUT YOU:

- At least 5 years' experience working leadership roles in large-scale live entertainment, music or festivals (eg: arena or stadium tours, circus, festival production, corporate events) with strong comprehensive knowledge and experience of all technical production functions.
- Experience leading and influencing multiple teams with many different working patterns and environments, driving collaboration.
- Good understanding of health & safety legislation including CDM, PUWER, LOLER, COSHH, HSW Act, BS 7909 etc.
- Able to prioritise, multi-task and work quickly and accurately with attention to detail, maintaining a positive attitude in fast-paced environments
- Comfortable working in high pressure situations, dealing with multiple challenges at the same time
- Maturity to deal with people at all levels of the organisation, suppliers and contractors
- Strong communication, teamwork, and organisational skills
- Enjoy working independently as well as collaboratively
- Take a calm and practical approach to troubleshooting and issue resolution
- Able to proactively assess and analyse operations and equipment, and suggest changes to improve efficiency, repairs or upgrades.
- Competent computer user including Microsoft Office suite, organizational programs, etc.

DESIRABLE BUT NOT ESSENTIAL – possessing any of the following would be advantageous:

- Recognised health & safety qualification, NEBOSH or IOSH etc
- Rigging experience
- First Aid at Work
- Project management certifications (PRINCE2, APM etc)
- Formal fall protection and rope access training
- IPAF 3A, 3B and 1B certification
- Heavy machinery permits
- AutoCAD or similar CAD